Lista Streamów
Accenture.

Lista Streamów
EY.

Business processes automation by EY - ServiceNow Fundamentals

Stream
Owners

Mateusz Kontowicz

Language
English

Course Description

ServiceNow was founded in 2004, is based in Santa Clara and is ranked #1 on the FORTUNE Future 50 list of world companies with the best long-term growth potential. ServiceNow delivers digital platform allowing all organization departments to develop, run and manage their processes across whole organization with a single cloud model.

ServiceNow Fundamentals is the starting point for everyone to begin their ServiceNow journey. Either if they wish to get familiar with the platform, become a experienced administrator, platform developer or future architect. This course is an real time configuration simulation and self-paced based training, overviewed by Platform experts.

Topics

- ○ ServiceNow overview, available modules, use cases
- ○ User Interface, filters, lists, forms
- ○ Task Management, notifications, reporting, knowledge management
- ○ Service Portal and Service Catalog overview,
- ○ Process designer (Flow Designer),
- ○ Summary and development opportunities

Entrance Exam

- ○ Basic of database concepts and general IT knowledge.

Additional Qualifications

- ○ English at level allowing to get familiar with technical documentation

Course volume

- ○ 23 hours total
- ○ Self-paced
- ○ Sync meetings with trainers

OT/IoT Cybersecurity & Critical Infrastructure Protection

Stream
Owners

Leszek Mróz

Language
English

Course Description

This course is designed for IT, industrial automation and cybersecurity student who wants to extend their knowledge on the cyber security aspects of the OT and IoT environments, with particular focus on protection of critical infrastructure.

The aim of the course is provide an understanding of cyber threats to the modern digital environment involved in industrial control and monitoring, and those utilizing internet of things technologies. The course will also provide an overview on methods and strategies to protect against such threats.

Topics

o Principles of OT and IoT security

o Case studies of cyber attacks on OT and IoT

o Evolution of Internet of Things and security consequences

o Leading OT and IoT security standards

o Showcase of typical attack technics

o Typical security measures utilized in OT and IoT

o Typical processes of OT security operations

Entrance Exam

o Basic knowledge of IT networks

Additional Qualifications

o Command of English B1/B2

Course volume

o 7 hours

o weekly meeting 60 mins

Lista Streamów
ING Tech Poland.

CORPORATEREADINESS
CERTIFICATE

Communication and Multiculturalism in Business

Stream
Owners

Daria Kaczor, Sabina Czarnecka, Kaja Kalmus, Izabela Kucharska, Fabian Cygert, Radosław Dudek

Language
English

Course Description

Communication and conversation are the foundations of society. In business environment however, communication takes on a myriad of additional meanings – how we write, speak, share information, all these things reflect on how we are perceived by our employers, superiors and peers. In the digital world we are even more visible, so we naturally want to be noticed from the very best perspective. Let's talk about all the tools of communication, the physical, methodological and language ones. See what tools we know and how to best put them to use. Let's see how important cultural differences in our company are, how they influence our communication and check how can a given set of tools make communication easier despite said differences.

Topics

- o Recognition and Transaction Analysis in Business Communication
- o Public speeches
- o Corporate Social Responsibility
- o How to build relations
- o MS Teams workshops - communication overcoming distance
- o Communicating with the employer - CV and interview
- o Online communication - verbal, non-verbal, dos and don'ts
- o Project management, agile, scrum

Entrance Exam

- o Good English skills
- o Short entry task on why would you like to participate

Additional Qualifications

- o none

Course volume

- o 12 hours
- o weekly meetings 1-2 h

Lista Streamów
Kyndryl.

IBM Services

Administration in Project Management - PMO

Stream
Owners

Katarzyna Żurawska

Language
English

Course Description

This course is dedicated for students who would like to broaden their knowledge and understanding of Project Management Office. We will show you where PMO is located in a Project Management concept, what are the differences and dependencies. During the course we would like to present ongoing processes PMO is handling during the lifecycle of the project starts and describe it step by step – preferably with real life examples. The learning program is focusing on improving your awareness about project management and processes; skills as: analytical thinking, problem-solving and attention to details. Students will also get familiar with different methodologies of handling projects.

Topics

- o Introduction to project management and PMO.
- o Governance, access and operational activities.
- o Finance management.
- o Introduction to reporting and risks & issues management.
- o Change management and program deliverables (scope).
- o Other key parallel processes (project planning, resource management and procurement).
- o Closure management and summary.

Entrance Exam

- o Fluent English in speech and writing

Course volume

- o 10 hours
- o weekly meeting 1-2 h

Client Management in IT environment

Stream
Owner

Rachel Formella

Language
English

Course Description

The course will cover the essentials of customer care, basic IT technical skills, knowledge used in Service Desk environment and client management. The basics will be covered based on best practices and experience developed in one of the leading companies from IT sector and commonly used to support business customers. There will be multiple workshops with practical exercises using different methodologies, among others design thinking.

Topics

- o Call handling and difficult client management
- o Quality in customer care
- o Business email handling and chat netiquette
- o IT troubleshooting
- o Networking basics
- o Cyber security

Entrance Exam

- o English language at least on B1 level

Additional Qualifications

- o Basic IT

Course volume

- o 31 hours
- o weekly meeting 3.5 h

IT Architecture

CORPORATE READINESS CERTIFICATE

Stream
Owners

Krzysztof Lebiedziński
Oleksandr Chuchko

Language
English

Course Description

The purpose of the course is to provide students with basic understanding of IT Architecture as a profession, design and architectural thinking principles, different domains within architecture, learn architecture practice, train design skills, understand architecture frameworks and help them to develop a vision of technologies and architecture patterns.

Topics

- Introduction to Architecture
- Introduction to Projects
- Architecture standards
- High-Level and Low-Level Design
- Assets & Artefact
- Business Analysis
- Architecture Components and Models

Entrance Exam

- Basic knowledge of of project management, service management, computer technology (cloud, datacenter..)

Additional Qualifications

- Analytical thinking
- B2 English in speech and writing

Course volume

- 12 classes – 3h with coffe break
- 9 labolatory – 2h with coffee break
- 10 OpenHours – 1h free discussion

Mainframe

Stream
Owner

Bartłomiej Dul

Language
English

Course Description

This course is designed for IT students who wants to get knowledge about the rarest and most prestigious IT servers.
The aim of the course is to prepare the students for possible job (Mainframe Operator).

Topics

o Why Mainframe?

o Use of Mainframe technology

o Differences between PC and Mainframe architecture

o JCL as a Mainframe scripting language

o How does the Mainframe Operator job look like?

Entrance Exam

o Basic knowledge of IT

Additional Qualifications

o Command of English B1/B2

Course volume

o 8 hours

o meeting 120 mins

All you would like to know about Design Thinking and you are afraid to ask – Design Thinking in a nutshell

Stream

Owners

Karolina Piwowarska

Sebastian Sikorski

Language

English

Course Description

The purpose of the course is to provide students with basic understanding of Design Thinking methodology and enable them to use it for searching the solution in both corporate and personal life.

Topics

- Introduction to Enterprise Design Thinking
- What are: The Loop, Keys, Hills, Playback
- The idea and role of a Sponsor User
- 6 universal stages
- Team-Work in DT
- Agile & Enterprise Design Thinking – synergy

Entrance Exam

- English test – B1/B2

Additional Qualifications

- Command of English B1/B2
- Team-work and communication skills

Course volume

- 12 hours
- weekly meeting 120 mins

Hybrid Management Tools

Stream

Owner

Agnieszka Krakowiak-Cichoń

Language

English

Course Description

The purpose of this course is to show you, what Hybrid Management Tools are, what are they used for, how you can use basic knowledge of operating systems (Linux) and programming languages to manage the service of various applications for recipients from many different sectors.

Goal of Procedural module focus on the Service Management functioning within big IT Structures. It's exceptional chance for a glimpse into core of the Service. Technical part will take you a step deeper into Hybrid Management Tools overview on particular examples.

Topics

I Procedural

o   Introduction to Hybrid Management Tools

o   Leading IT Services

o   Non-technical person in IT world

II Technical

o   Monitoring & Event Management

o   Introduction to Server Resource Management

o   BlueCARE and M&EaaS

Entrance Exam

o   Linux basics

o   SQL basics

o   ITIL basics

Additional Qualifications

o   Workstation with web access

Course volume

o   13 hours

o   1 h/week

SericeNow journey by Kyndryl

Stream

Owner

Kamil Kowalczyk

Language

English

Course Description

This course will teach you everything about ServiceNow so you will be able to start your journey with that fabulous tool. We will cover the whole path to understand what ServiceNow is, how to administrate and how to write scripts. This course is an entry guide for those who would like to begin a career as a ServiceNow Consultant.

Topics

- o ServiceNow Introduction
- o ServiceNow Administrator 101
- o Become a ServiceNow Developer Part 1
- o Become a ServiceNow Developer Part 2
- o The power of ServiceNow to ServiceNow integration
- o Create a ServiceNow Scoped Application

Entrance Exam

- • Basic JavaScript Knowledge
- • Basic ITIL Knowledge
- • Entry Test
- • Completed Learning on NowLearning (free): Get Started with the Now Platform Simulator

Course volume

- o 6 x 1.5 hours
- o weekly meeting 1.5 h

CORPORATE READINESS CERTIFICATE

IT Service Management

Stream
Owners

Łukasz Rudnicki

Language
English

Course Description

The course will cover the essentials of Service Management. The program is aligned to ITIL's best practices and based on standards developed by IBM Service Management. The lectures will be covered with accordance to Agile methodology commonly used in Kyndryl.

The aim of the course is to train on various skill sets necessary for deciding whether a student would like to work for Kyndryl and which sector to choose.

Topics

ITIL Introduction

Agile Methodology

Incident Management

Change Management

Problem Management

Quality in IT processes

Corporate work culture in a multinational company

Service Delivery Account Management Overview and Careers at Kyndryl

Entrance Exam

o   Basic knowledge of English

Additional Qualifications

o   General knowledge about Project Management Methodology

o   Analytical thinking

Course volume

o   18 hours

o   weekly meeting 60 /120 mins

Project Management the Kyndryl Way

CORPORATE READINESS CERTIFICATE

Stream
Owners

Katarzyna Geisler-Ciurlej

Emil Rosiński

Language
English

Course Description

This course is designed for anyone interested in project management.
The aim of the course is to understand and apply project management in work or life related projects.

Topics

o Project definitione and planning. Specifities of IT projects

o Agile and Agile Values in project management

o Communication and collaboration tools

o Risk management

o Change management

o Stakeholders manaement

o Monitoring and control

o Quality control, project execution and closing

Entrance Exam

o Advanced knowledge of English and general understanding of project management

Additional Qualifications

o Command of English B1/B2

Course volume

o 25 hours

o weekly meeting 240 mins

Cloud Development & Operations

Stream
Owner

Rafał Skóbel

Language
English

Opis kursu

Kurs jest przeznaczony dla osób zainteresowanych tematyką IT oraz rozwiązaniami stosowanymi w chmurze. W trakcie zajęć oraz warsztatów na platformie IBM Cloud przedstawione zostaną podstawowe pojęcia oraz narzędzia związane z rozwiązaniami typu Cloud. Warsztaty pokażą zastosowanie narzędzi takich jak Ansible, Docker, Openshift oraz metodyk Agile i DevOps.

Tematy

o Wprowadzenie do Clouda i GitHuba

o Konteneryzacja z wykorzystaniem Dockera

o Zarządzanie kontenerami przy użyciu Red Hat Openshift

o Postman – REST API dla początkujących

o Automation with Ansible

o Wprowadzenie do Agile

Egzamin wstępny

o Sprawdzenie wiedzy na temat systemów operacyjnych Linux – poziom podstawowy

Wymogi na zaliczenie kursu

o Aktywne uczestnictwo we wszystkich zajęciach (100% frekwencja na zajęciach)

Długość kursu

o 6 zajęć, każde trwające 1,5-2h